As the peak body for volunteering in South Australia and the Northern Territory, Volunteering SA & NT (VSA&NT) provides support to South Australian HACC funded agencies with volunteer programs, within the framework of the National Standards for Volunteer Involving Organisations.

**HACC SERVICES**

VSA&NT provides a range of services to HACC Funded Agencies to support the development and sustainability of their volunteer programs, including:

- Providing information and research on issues related to volunteering
- Providing advice to support existing, and develop new, volunteer programs within agencies
- Training to increase skills and knowledge base for volunteer and volunteer managers, with an emphasis on increased competency and compliance with The National Standards for Volunteer Involving Organisations
- Advertising agencies volunteer vacancies through the VSA&NT web site, V-News newsletter and Go Volunteer
- Linking potential volunteers to HACC agency volunteer programs
- Enhancing public awareness of volunteering through VSA&NT communications.
- Building partnerships and facilitate collaboration through networking events and forums
- Developing sustainable programs and resources to support the retention of volunteers
ACCESS TO SERVICES

VSA&NT provides access to its services for all HACC funded agencies, with a focus on:

1. Agencies with at-risk volunteer programs
2. Agencies with new or expanding volunteer programs
3. Support for new volunteer managers and coordinators
4. Agencies implementing the National Standards for Volunteer Involving Organisations
5. Agencies with established volunteer programs

HACC funded agencies have access to all VSA&NT services:

- HACC funded agencies can access most VSA&NT services at no cost
- Where a fee for service applies, for example some training and events, HACC funded agencies receive full membership discounts
- Refer to the VSA&NT web site www.volunteeringsa-nt.org.au for details of services, programs and fees.

Privacy and Confidentiality:

- VSA&NT is committed to protecting the personal information of HACC funded agencies and is bound by the Commonwealth Privacy Act 1988 and the National Privacy Principles (NPP)
- VSA&NT collects personal and agency information only to provide and market its services and does not share this information with others without the written permission of the person or agency as defined in our Privacy Policy, available on the VSA&NT web site
- VSA&NT is committed to providing a high standard of service delivery to HACC funded agencies. We welcome your feedback on our service provision and your suggestions for improvement. Grievances will be acted upon promptly according to our Grievance Policy, available on the VSA&NT web site www.volunteeringsa-nt.org.au